
Communications Policy

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Communications Policy

Bravura Solutions Limited and its subsidiaries (the Company)

1. Background

1.1 Overview

The Company is committed to effective communication with its customers, shareholders, stakeholders and the wider community in accordance with its obligations under the *Corporations Act 2001* (Cth) (Corporations Act) and ASX Listing Rules. The Company is also committed to facilitate and encourage participation at shareholder meetings. The Company will ensure that all stakeholders, market participants and the wider community are informed of its activities and performance.

This Policy is designed to ensure that the Company:

- a) provides timely and accurate information equally to all shareholders and market participants regarding the Company including its financial situation, performance, ownership, strategies, activities and governance; and
- b) adopts channels for disseminating information that are fair, timely and cost efficient.

This Policy supplements the Company's Continuous Disclosure Policy.

1.2 Investor relations program

The Company will maintain an investor relations program that facilitates effective two-way communication with investors. The Company's investor relations program includes both professional and retail investors. Significant comments or concerns raised by investors or their representatives will be conveyed to the Board or senior management as appropriate.

1.3 Confidentiality

Information that the Company considers private and that is not generally available outside the Company (Confidential Information) and information that the Company owns, develops, pays to have developed or to which it has an exclusive right (Proprietary Information) must be treated by the Company and all employees as follows:

- a) the Company and all employees must ensure that they do not disclose any Confidential Information or Proprietary Information to any third party or other employee who does not have a valid business reason for receiving that information;
- b) if Confidential Information or Proprietary Information is required to be provided to third parties or other employees for valid business purposes, the Company and its employees must:
 - i) take adequate precautions to ensure that information is only used for those purposes for which it is provided and is not misused or disseminated to the Company's detriment; and
 - ii) ensure that the information is returned or destroyed when the purpose is complete.

Such precautions may include obtaining a confidentiality agreement or other undertaking. Advice about these measures can be obtained from the Company Secretary.

Any information concerning the Company which is not generally available and which may have a material effect on the price or value of the Company securities may need to be disclosed in order for the Company to comply with its continuous disclosure obligations referred to in its Continuous Disclosure Policy and in section 3 of this Communications Policy.

2. Communications with shareholders, employees and the market

2.1 Continuous and periodic disclosure

The Company is a public company listed on the ASX. It is subject to continuous disclosure requirements under the Corporations Act and the ASX Listing Rules, in addition to periodic and specific disclosure requirements.

A fundamental component of the Company's Communication Policy is its continuous disclosure program. To ensure the Company complies with its continuous disclosure obligations, the Board has adopted a Continuous Disclosure Policy.

In addition to its continuous disclosure obligations, the Company will make other periodic disclosures as required by law, and also in relation to matters contemplated by the ASX Corporate Governance Council's Corporate Governance Principles and Recommendations 4th Edition.

2.2 Communications with the ASX

All communication with the ASX will be in accordance with the ASX Listing Rules. The Company Secretary is responsible for communications with the ASX.

Information communicated to the ASX will also be placed on the Company's website.

For further information, refer to the Company's Continuous Disclosure Policy.

2.3 Company meetings

The meetings of shareholders of the Company represent an excellent opportunity for the Company to provide information to its shareholders, and for shareholders to ask questions of and express their views to the Board and management. The Company encourages attendance at, and participation in, general meetings by its shareholders.

A notice of a meeting will be sent to shareholders prior to meetings, including details of the time and place of the meeting, the resolutions to be considered and proxy voting procedures.

The Company recognises that some shareholders will not be able to physically attend its meetings of shareholders. To allow for the participation of any such shareholders, the Company will endeavour to provide access to a webcast of meetings. The Company encourages shareholders to forward their questions to the Company Secretary prior to the meeting. Where appropriate, these questions will be read out and answered at the meeting, or, if this is not practicable, the question and answer will be recorded in the transcript of the meeting.

The Company will regularly review its policies and procedures that it has in place to facilitate and encourage participation in shareholder meetings where practicable, including in relation to providing shareholders with dial-in details or providing a link to a live webcast, or by making available on its website a recording or transcript of the meeting as soon as it reasonably can, and providing direct voting facilities to allow shareholders to vote ahead of the meeting without having to attend or appoint a proxy.

In the case of private meetings between the Company and analysts or investors, the Company is not expected to provide security holders with the opportunity to participate. The Company must however ensure that in these meetings it does not disclose any information that a reasonable person would expect to have a material effect on the price or value of the securities that has not already been disclosed to the market.

2.4 Access to public presentations

In addition to releasing a copy of a presentation containing material price sensitive information or new and substantive information to ASX prior to delivering that presentation publicly, the Company may consider providing security holders the opportunity to participate in that presentation where practicable, for example, by providing them with dial-in details or providing a link to a live webcast, or by making available on its website a recording or transcript of the presentation as soon as it reasonably can.

2.5 Website

The Company's website is an important communication tool for the Company's employees and investors and other external stakeholders, such as customers, suppliers and financiers. All information released to the ASX will be posted on the Company's website as soon as practicable after the ASX has confirmed that it has received the information. The Company's website contains a range of information including relevant corporate governance policies and codes, its statement of values, media and market announcements and presentations to shareholders and institutional investors (see section 3.3 below).

2.6 Briefings

The Company recognises the importance of the relationship between the Company and its institutional investors, customers and other key stakeholders. The Company may from time to time conduct briefings to these groups. In these cases, the following protocols will apply:

- a) material information which is required to be disclosed under the Continuous Disclosure Policy will not be disclosed at these briefings unless it has been previously, or is simultaneously, released to the market;
- b) if material information which has not been disclosed is inadvertently released, the Company will immediately release it to the market via the ASX and place it on the Company's website;
- c) release a copy of presentation materials for any new or substantive investor or analyst presentation on the ASX Markets Announcement Platform ahead of the presentation;
- d) ensure the Board receives copies of all material market announcements promptly after they are made;
- e) questions at briefings that deal with material information that has not previously been disclosed will not be answered; and
- f) the Company will place a copy of the presentation material on the Company's website.

2.7 Communication with employees

The Company recognises that its employees are central to the Company's success. In order to enable staff to fulfil their role to the high standards required and to promote employee satisfaction, the Company aims to ensure effective communication with employees. Effective communication with employees starts with their direct manager and with accessibility to senior management.

2.8 Employee briefings

The Company will from time to time conduct employee briefings so that all staff are aware of activities within the Company. These briefings may be conducted by the Managing Director and Group CEO or an appropriate executive / manager.

2.9 Electronic communication

The Company recognises that it is often efficient to communicate electronically and accordingly:

- a) shareholders will be given the option to receive communications from, and send communications to, the Company and its share registry electronically; and
- b) the Company's email system allows staff and stakeholders to communicate simply and easily with management and staff of the Company.

Employees and other stakeholders have access to the Company's email system and are encouraged to use it to improve the flow of information and communication generally.

The Company will use email to ensure a continued flow of information and to communicate effectively with staff. Staff should feel free to communicate with any member of management by email.

3. Other communications

3.1 Communications with the media

With respect to crisis management, all communication with the media will be through the Chair, the Managing Director and Group CEO or the CFO, or another person as authorised by the Board.

3.2 Communications with other stakeholders

The Company is committed to ensuring that all stakeholders regularly receive information about the Company and its activities. While individual briefings may be held with key stakeholders, such as financiers, all stakeholders have access to information through the Company's website.

3.3 Website

The Company's website is the primary means to provide all information to all stakeholders. It has been designed to enable information to be accessed in a clear and readily accessible manner.

The following information will be available on the Company's website:

- a) all announcements and releases to the ASX;
- b) copies of presentations to shareholders, institutional investors, brokers and analysts where possible;
- c) any media or other releases;
- d) all notices of meetings and explanatory material;
- e) a copy of the Company's most recent annual report as well as previous annual and half yearly reports;
- f) all of the Company's relevant codes, policies and charters; and
- g) any other relevant information concerning non-confidential activities of the Company including business developments.

4. Other matters

4.1 Questions

If you have any questions arising from the Company's Communications Policy, please contact the Company Secretary.

4.2 Amendment of policy

This Policy can only be amended with the approval of the Board.

4.3 Adoption of Policy and Board review

This Policy was adopted by the Board on the date on the front cover of this Policy and takes effect from that date and replaces any previous policy in this regard.

The Board will review this Policy periodically. The Company Secretary will communicate any amendments to employees as appropriate.